

# Title VI Complaint Procedures

Please submit a complaint form in person at the address below, or mail this form to:

Someta la forma y cualquier información adicional a:

Gordon Comfort  
10251 N 35<sup>th</sup> Ave.  
Phoenix, AZ 85051  
602-995-7366  
GComfort@accel.org

The complainant will be contacted by the Transportation Coordinator and the proposed resolution will be provided to the complainant within 60 days. If the complainant wishes to appeal the decision, the complainant may contact Ray Damm, ACCEL CEO, at 602-995-7366.

A complainant may file a complaint directly with the City of Phoenix Public Transit Department or the Federal Transit Administration (FTA) by filing a complaint directly with the corresponding offices of Civil Rights: **City of Phoenix Public Transit Department:** ATTN: Title VI Coordinator, 302 N. 1<sup>st</sup> Ave., Suite 900, Phoenix AZ 85003 **FTA:** ATTN: Title VI Program Coordinator, East Building, 5<sup>th</sup> Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590.

If information is needed in another language, contact 602-997-2331. Para información en Español llame: Juana Rodriguez, 602-997-2331.